

# Has Our Hand Sanitizer Been Recalled?

Certain lots of hand sanitizers are being recalled from the market because they:

- contain ingredients that are not permitted by Health Canada; or
- are not properly labelled and are missing important information.

To find out if your Hand Sanitizer is recalled go to:

<https://healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2020/73385a-eng.php>

You will see this screen

The screenshot shows the Health Canada website interface. At the top, there is a navigation bar with the Government of Canada logo and the text "Canada.gc.ca | Services | Departments | Français". Below this is a header section with the text "Recalls and safety alerts" and the Canada wordmark. A red maple leaf is centered in the background. A secondary navigation bar includes "Recalls & alerts", "Kids", "Food", "Your Health", "Environment", and "Consumer products". The main content area features a breadcrumb trail "Home > Recalls & alerts" and a "Report a Concern" button. The title of the alert is "Recall of certain hand sanitizers that may pose health risks".

**Starting date:** June 17, 2020  
**Posting date:** October 19, 2020  
**Type of communication:** Advisory  
**Subcategory:** Natural health products  
**Source of recall:** Health Canada  
**Issue:** Product Safety  
**Audience:** General Public  
**Identification number:** RA-73385

Last updated: 2020-10-19

### Summary

- Product: Hand sanitizers that may pose health risks.

Scroll down until you see

### Affected products

Certain hand sanitizers are being recalled because they either contain ingredients that are not permitted by Health Canada or are not properly labelled and are missing important information.

Product description

Show 100 entries Search:

Product	Reason for recall	Recalling company	NPN or DIN	Affected lot number(s)	Expiry date	Date added
204 Hand Sanitizer	Not authorized for sale in Canada; product not authorized to contain technical-grade ethanol; some lots contain technical-grade ethanol; missing risk statements	204 Spirits Inc.	None	All	All	2020-08-20

## Click in the Search Box

### Affected products

Certain hand sanitizers are being recalled because they either contain ingredients that are not permitted by Health Canada or are not properly labelled and are missing important information.

Product description

Show  entries

Search:

**Click in this box**

**Affected products**

Product	Reason for recall	Recalling company	NPN or DIN	Affected lot number(s)	Expiry date	Date added
204 Hand Sanitizer	Not authorized for sale in Canada; product not authorized to contain technical-grade ethanol; some lots contain technical-grade ethanol; missing risk statements	204 Spirits Inc.	None	All	All	2020-08-20

## Type in the name of the Hand Sanitizer (for example: Smart Care)

### Affected products

Certain hand sanitizers are being recalled because they either contain ingredients that are not permitted by Health Canada or are not properly labelled and are missing important information.

Product description

Show  entries

Search:

**Affected products**

Product	Reason for recall	Recalling company	NPN or DIN	Affected lot number(s)	Expiry date	Date added
Smart Care	Contains unacceptable ingredient, ethyl acetate	R&D Technical Solutions Ltd.	80099110	005154 005155	May 2022	2020-06-10

Showing 1 to 1 of 1 entries (filtered from 111 total entries)      Previous  Next

### Media enquiries

Health Canada  
(613) 957-2983  
[hc.media.sc@canada.ca](mailto:hc.media.sc@canada.ca)

### Public enquiries

(613) 957-2991  
1-866 225-0709

The search will show any Smart Care products that have been recalled.

In this case any Smart Care hand sanitizer that matches the “DIN or NPN,” “Affected Lot numbers,” and “Expiry date” listed above should be discarded.

## What you should do?

- Stop using the products identified in the table.
  - Follow local guidelines on how to dispose of chemicals and other hazardous waste; or
  - Return the product to your local pharmacy/supplier for proper disposal
- Contact the company if you would like more information about the recall
- Consult your health care professional if you have used these products and have health concern